



CB SUPPLIES LTD. LIMITED WARRANTY IVAR Radiant Manifolds

Subject to the conditions of this Limited Warranty, CB Supplies Ltd. warrants each IVAR Radiant Manifold to be free from defects in material and workmanship under normal usage for a period of ten years from the installation date for standard components, and two years for electronic components. The warranty period begins on the documented installation date. If no proof of installation date is available, this warranty shall begin on the date indicated on the product's proof of purchase.

CB Supplies Ltd. shall not be liable for indirect, incidental, or consequential damages, including but not limited to property damage, personal injury, or system failures due to improper installation, failure to follow safety guidelines, or lack of required operational checks.

Exclusions

This limited warranty covers material replacement of any defective parts, upon the faulty components' return to CB Supplies Ltd. Any expenses, damages, interest or compensation of any kind is strictly excluded.

This warranty does not apply if failure or damage results from:

1. Failures caused by non-CB Supplies Ltd. components, including but not limited to third-party fittings, pipes, and accessories.
2. Improper system design, installation, inspection, or testing that does not conform to CB Supplies Ltd. guidelines, local plumbing codes, or recognized industry standards (e.g., ASTM, CSA, or ASME standards).
3. Exposure to unauthorized chemicals, treatment fluids, or concrete additives.
4. Damage caused prior to, during, or after installation due to mishandling, freeze conditions, or to temperatures exceeding 90 °C or pressures exceeding 10 bar, as specified in the product technical documentation.
5. Natural disasters (e.g., fire, flood, wind, or lightning).

Claims Process

In the event of a failure or leak:

1. The property owner is responsible for mitigating damage and making temporary repairs. This does not affect CB Supplies Ltd.'s responsibility for valid warranty claims.
2. Notify CB Supplies Ltd. in writing within 30 days of failure and retain all claimed failed components.
3. Be prepared to ship components to CB Supplies Ltd. at your expense for investigation. Documentation of installation date and/or proof of purchase must also be provided.
4. CB Supplies Ltd. reserves the right to inspect the failed product and site conditions before determining warranty applicability.

Warranty Remedies

If CB Supplies Ltd. determines the failure resulted from a manufacturing defect within the IVAR Radiant Manifold, the defective component(s) shall be replaced via a straight exchange of goods. This limited warranty covers only the replacement of defective parts returned to CB Supplies Ltd. and excludes all labour costs, removal, reinstallation, or any other associated expenses.

Warranty Limitations

Claims must be submitted within 30 days of failure and within the applicable warranty period. This limited warranty excludes all incidental, indirect, or consequential damages, including lost profits, business interruption, or property damage, except where prohibited by law. This warranty is in lieu of all other warranties, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose. No person or firm is authorized to create any additional warranty obligations on behalf of CB Supplies Ltd.